Making Business Better – Some key contacts

Key organisations involved in producing this document

Atherton Chamber of Commerce
info@athertonchamber.com.au
athertonchamber.com.au

Better Together
info@bettertogether.com.au
bettertogether.com.au
07 4091 3850

Breakthru
atherton@breakthru.org.au
breakthru.org.au
1800 767 212

Council of the Ageing COTA Qld
info@cotaqld.org.au
cotaqld.org.au
07 3316 2999

Disability Matters
board@disabilitymatters.org.au
disabilitymatters.org.au
07 4235 7200

ECHO Empowering Services
reception@echomalanda.org.au
echomalanda.org.au
07 4096 6634

Malanda Chamber of Commerce
enquiries@malandachamber.org.au
facebook.com/MalandaChamber

RADCARE
wecare@radcare.com.au
www.radcare.com.au
07 4097 7263

Ravenshoe Chamber of Commerce
ravenshoechamber@hotmail.com
facebook.com/
RavenshoeChamberofCommerce

Ravenshoe Community Centre
support@ravcom.org.au
ravenshoecommunitycentre.org.au
07 4097 6726

Tableland Community Link
admin@tclink.org.au
tclink.org.au
07 4091 7066

Tablelands Regional Council
info@trc.qld.gov.au
trc.qld.gov.au
1300 362 242

Tolga Seniors
tolgaseniors@gmail.com

U3A (University of the Third Age)
athtablands.u3anet.org.au

Additional useful contacts

**Atherton Tablelands
Home Assist Secure**
homeassistatherton@gmail.com
trc.qld.gov.au/services-and-facilities/
social-housing
1300 362 242

Neami National
reception@neaminational.org.au
neaminational.org.au
1300 020 390

**Queensland Government,
Disability Services**
enquiries@dsdsatsip.qld.gov.au
dsdsatsip.qld.gov.au
13 74 68

**Queensland Government, Department of
Employment, Small Business and Training**
info@desbt.qld.gov.au
desbt.qld.gov.au
13 74 68

Being inclusive is good for business

Making Business Better – Others resources to support inclusion

Good Access is Good Business

Baw Baw Shire Council, Victoria, 2022
bawbaw@bawbawshire.vic.gov.au
03 5624 241

A simple, practical guide for businesses in a rural locality, to improve access to their business. Full of easy simple tips.

bawbawshire.vic.gov.au/Our-Community/Access-and-Disability/Good-Access

Melville's Age-friendly Accessible Business Network (MAFAB)

City of Melville, Western Australia
melinfo@melville.wa.gov.au
08 9364 0666
1300 635 845

Example of a network businesses coming together to learn and improve inclusion for people with dementia.

melvillecity.com.au/our-city/business-hub/operating-a-business/melville-age-friendly-accessible-business-network

How to be Disability Inclusive

DARU—Disability Advocacy Resource Unit, 2019
admin@daru.org.ua
03 9639 5807

A guide to disability inclusion in the workplace with tips, examples and case studies which invite you to step into the experience of disability.

daru.org.au/how-to-be-disability-inclusive

Disability Inclusion Planning—A Guide for Local Government.

The Australian Local Government Association, 2016
02 6122 9400

Presents the social, business, legal and policy case for inclusion, unpacking legislation and providing inclusion tips...

alga.com.au/app/uploads/2018/05/Disability-Inclusion-Planning-v2.pdf

City of Ryde Social Inclusion and Diversity checklist

The City of Ryde, NSW, 2016
socialinclusion@ryde.nsw.gov.au
02 9952 8222

Extensive checklist covering everything from organisational documents to supporting staff in health, wellbeing policies and procedures, CSR, inclusion and diversity initiatives, demographic trends in the org, legislation, mechanisms to support staff health & well-being and accessibility, it claims to be 'best practice'.

ryde.nsw.gov.au/files/assets/public/community/2018-02-social-inclusion-and-diversity-checklist.pdf

Queensland Age-friendly toolkit.

Queensland Government—Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships, 2021
seniors@dsdsatsip.qld.gov.au
13 QGOV (13 74 68)

Tips and tools for businesses to become more age-friendly, includes sample action plans and a guide to talking to older people.

dsdsatsip.qld.gov.au/our-work/seniors/queensland-age-friendly-community/age-friendly-toolkit/what-age-friendly

Making Business Better – Others resources to support inclusion

Inclusive Employment Guide for Businesses

City of Greater Bendigo, Victoria, 2021

communitypartnerships@bendigo.vic.gov.au

03 5434 6000

Unpacks barriers and opportunities in inclusive employment and how to approach inclusive hiring and employment.

inclusivetowns.com.au/wp-content/uploads/2020/10/inclusive-employment-booklet_a4-web.pdf

Queensland Age-friendly Toolkit

Queensland Government—Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships, 2017

seniors@dsdsatsip.qld.gov.au

13 QGOV (13 74 68)

Tips and tools for businesses to become more age-friendly, includes sample action plans and a guide to talking to older people. Shows examples of age-friendly initiatives for each of the age-friendly domains which assess a community's age friendliness.

dsdsatsip.qld.gov.au/resources/dsdsatsip/seniors/age-friendly-community/qafc-age-friendly-domains.pdf

Language Guides:

PWDA Language Guide: A guide to language about disability

PWDA—People With Disability Australia, 2021

pwd@pwd.org.au

1800 843 929

Comprehensive guide to language about disability, written by people with disability.

pwd.org.au/wp-content/uploads/2021/12/PWDA-Language-Guide-v2-2021.pdf

Age diversity Style Manual Australian Government

Australian Government, 2021

A guide to language about age.

stylemanual.gov.au/accessible-and-inclusive-content/inclusive-language/age-diversity

Words that Work

Government of Western Australia—Disability Services Commission

media@dsc.wa.gov.au

08 9426 9328

A short snappy guide for the media to refer to when reporting on disability, great for anyone communicating and storytelling.

stylemanual.gov.au/accessible-and-inclusive-content/inclusive-language/age-diversity

Accessibility maps—Inclusive towns

Example: City of Greater Bendigo

info@inclusivetowns.com.au

03 5434 6000

Support people to find places which cater to their needs. They are also an opportunity for businesses and services to advertise themselves to the community.

inclusivetowns.com.au