Tablelands Regional Council



Corporate Plan

2021-2026



Acknowledgement of Country

We acknowledge the Native Title parties across the Tablelands Regional Council area and other family groups who are the traditional custodians of this land. We recognise your continuing connection to Country and pay respect to Aboriginal and Torres Strait Islander Elders past, present and emerging including:

- Bar Barrum of the area around the Walsh River and to the west of the Wild River
- Dulabed and Malanbarra Yidinji of the Gillies Range area
- Girramay of the Kirrama area
- Gugu Badhun of the Wairuna/Lamonds Lagoon area
- Jirrbal of the Koombooloomba, Ravenshoe and Herberton areas
- Mamu of the Millaa Millaa area
- Ngadjon-Jii of the Malanda and Topaz areas
- Tableland Yidinji of the Kairi, Tolga, Tinaroo and Lake Barrine areas
- Warrungu of the Gunnawarra/Goshen area.

Mayor's Message

This Corporate Plan sets the strategic direction for the organisation as it delivers critical infrastructure and services to meet current and future need.

The Plan is cognisant of the broader horizon to assess how Council can better create opportunities for community. Finding the right balance between core responsibilities and the vision is a work-in-progress.

The <u>Tablelands 2030+ Community Plan</u> identifies key aims and priority areas around:

- Environment
- Healthy lifestyles
- Community
- Infrastructure
- Economy



This Plan seeks to link the Community Plan's priorities with this Council's commitment to deliver outcomes. It identifies the organisation as both the key resource for community and as the mechanism for service provision across infrastructure, the environment and the economy.

Beyond Council's core services, its broad and significant advocacy role will include, but not be limited to:

- Funding for critical infrastructure
- Improved water security for urban and irrigation purposes
- Enhanced hospital, health and social services
- Regional transport upgrades
- Improved digital services and connectivity
- Opportunities for education and training
- Preservation of our natural assets
- Funding and alternative revenue to support service delivery, infrastructure upgrades and events.

We will routinely report on progress towards achieving our vision through Operational Plans, Quarterly Reports, Annual Reports, monthly Financial Reports and regular communication and engagement with stakeholders and community.

We must value and respect all customer interactions and be responsive and proactive in all dealings. Our dedicated staff must take pride in activities and achievements that add to our customers, to our community and its fabric.

Rod Marti Mayor

Our Vision



We will **celebrate** and embrace our uniqueness, community connections, First Nations Peoples, diversity and enviable healthy lifestyle.

We will continue to focus on **sustainable** provision of assets, business development and regional planning while protecting our natural environment and good quality agricultural land.

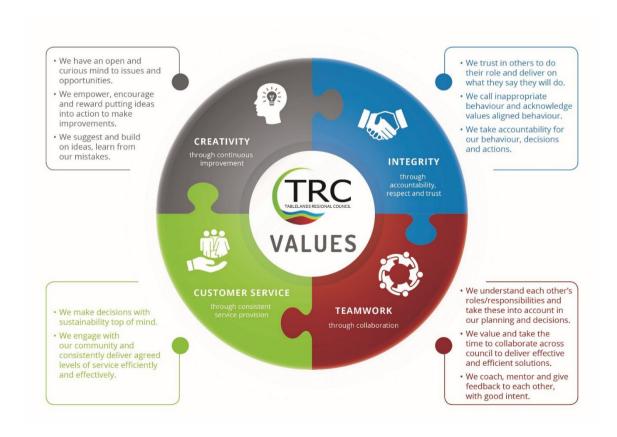
We will be inclusive, respecting diversity and providing equitable access to all.

We will be **resilient** and adaptable, responding to change and opportunities.

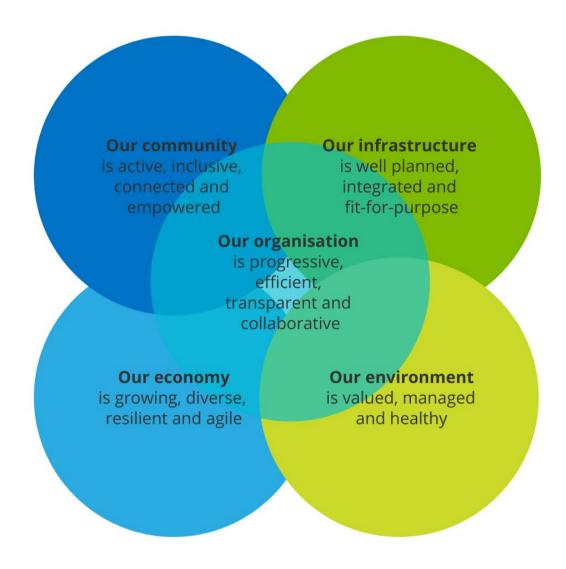
Our Purpose

To be an efficient, effective and sustainable local government for our Tablelands community.

Our Values



Strategic Themes



Our Organisation

Our organisation
is progressive,
efficient,
transparent and
collaborative

Our commitment

- Model leadership and good governance
- Collaborate and build partnerships to plan and deliver quality services
- Deliver customer focussed systems and processes
- Grow a high performance culture that delivers excellent outcomes and financial stability

Key service areas

- Customer service centres
- Communication and engagement
- Corporate support services
- Financial management
- Governance
- Systems and information management
- Work health and safety
- Advocacy

- Communication and Engagement Strategy
- Enterprise Risk Framework and Corporate Risk Register
- Information Management Strategy
- Long-term Financial Plan
- Standing Orders and Meeting Procedures
- Local Disaster Management Plan and subplans
- Workforce Strategy
- Customer Experience Strategy
- Business Continuity Plans
- Governance Framework
- Operational Plan and Annual Budget





Our Community

Our community

is active, inclusive, connected and empowered

Our commitment

- Support healthy, active and safe lifestyles
- Grow partnerships to improve community services
- Recognise and respect opportunity for our first Nations Peoples and celebrate diversity
- Preserve and support local culture and heritage

Key service areas

- Arts, culture and heritage
- Community development
- Community services and programs
- Emergency management
- Events
- Grants and bursaries
- Libraries
- Public health
- Sport and recreation

- Tablelands 2030+ Community Plan
- Cultural Plan
- Event Strategy and Action Plan
- Innovate Reconciliation Action Plan
- Sport and Recreation Plan
- Youth Strategic Plan
- Age Friendly Strategy
- Inclusion Strategy
- Library Strategic Plan
- Local Laws
- Volunteer Management Plan





Our Infrastructure

Our infrastructure is well planned, integrated and fit-for-purpose

Our commitment

- Plan and deliver contemporary infrastructure and spaces for community need
- Maintain and improve road network
- Manage waste and recycling
- Effective water and wastewater planning and management

Key service areas

- Community facilities and precincts
- Land tenure and native title
- Roads and transport
- Stormwater and drainage
- Technical investigations
- Project management
- Waste
- Water and Wastewater

- Community Facilities Strategy
- Local Government Infrastructure Plan
- Malanda Town Centre Master Plan
- Ravenshoe Town Centre Master Plan
- Strategic Asset Management Plan
- Tourism and Community Signage Strategy
- Transport Strategy
- Water Quality Management Plan and Water Quality Improvement Plan
- Waste Strategy
- Atherton Sewerage Treatment Plant Planning Report
- Water Strategy Infrastructure Development Plan
- Asset Management Plans and Asset Maintenance Plans





Our Environment

Our environment is valued, managed and healthy

Our commitment

- Protect, manage and promote our natural environment and biodiversity
- Promote sustainable practices and respond to climate change
- Ensure responsible resource management
- Support biosecurity measures

Key service areas

- Animal management
- Biosecurity and pest management
- Environment and natural resource management

- Tablelands Biosecurity Plan
- Natural Asset Management Strategy
- Natural Asset Management Plan
- Trade Waste Management Plan
- Reef Guardian Council Action Plan
- Climate Risk Management Strategy







Our Economy

Our economy is growing, diverse, resilient and agile

Our commitment

- Support economic and business development
- Assist in developing business capacity, growth, diversification and resilience
- Facilitate sustainable planning and development
- Promote the region and local businesses

Key service areas

- Economic development
- Regional and town planning
- Strategic planning and major projects
- Development support services
- Tourism

- Destination Management Plan and Marketing Strategy
- Economic Development Strategy
- TRC Planning Scheme







Live, discover and invest in a Tablelands community



Tablelands Regional Council

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